

ROBERT CLARK

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MANAGER – INFORMATION TECHNOLOGY

Systems Design Planning and Integration

Skilled Professional with more than twenty-eight years' experience in the technology field and eight years in manufacturing / engineering environments, including serving as Computer Systems Engineer for Valley Precision, Inc. a multi-million dollar manufacturing company. Strong leadership, communication, and organizational skills. Proven ability to implement technology-based solutions for business problems. Developed policies and procedures for cost reduction and improved methods.

COMPUTER SKILLS

- **Operating Systems:** MS-DOS, Windows 3.1, 95, 98, NT 4.0, Windows 2000, Windows XP/Vista/7, Windows Server 2003, Windows Server 2008 and R2, Windows Server 2012 and R2, Windows Server 2016
- **Networking:** LAN, TCP/IP, WINS, DHCP, DNS, Active Directory, DSL, and Fax Server.
- **Network Application Software:** Microsoft Server 2008, 2012 and 2016, Microsoft Small Business Server, Exchange Server 5.5, 2000 & 2003, Microsoft ISA Server 2000 & 2003, OWA, Symantec Backupexec.
- **Hardware:** IBM, Dell, Hewlett Packard, Cisco.
- **Programming Languages:** PowerShell, Python.
- **Web:** IIS, FrontPage, Dreamweaver, Fireworks.
- **Desktop Application Software:** MS Word, Excel, Access, Outlook, PowerPoint, Project, Visio, JobBOSS (manufacturing control software), Abra Payroll, GE Desktop EDI, AutoCAD, Pro/Engineer, SmartCAM, FeatureCAM, Grizzly DNC, Peachtree Accounting.
- **Certifications:** MCSE +Security, ITIL v3 Foundation

PROFESSIONAL EXPERIENCE

VITA/Northrop Grumman 2017-Present
Working for Northrop Grumman's Virginia Information Technology Agency (VITA) Program, which is a 10 year, \$2B program, responsible for providing end-to-end IT Infrastructure to the Commonwealth of Virginia.

Manager- Windows & Citrix Platform Support

- Responsible for leading and developing a technologically diverse team, of approximately 25 people.
- Establish and maintain effective management oversight, and functional management.
- Provides leadership and direction on activities in accordance with organization goals.
- Facilitate team meetings, analyze problems, plan and direct tasks and provide solutions to ensure proper use of resources and assets.

VITA/Northrop Grumman 2014-2017
Working for Northrop Grumman's Virginia Information Technology Agency (VITA) Program, which is a 10 year, \$2B program, responsible for providing end-to-end IT Infrastructure to the Commonwealth of Virginia.

System Administrator/Team Lead Server Services

- Manage 6 man team of server engineers
- Training team on support of Windows server environment
- Manage day to day activities of Windows Integration Team
- Develop documentation and presentations to maintain teams advanced level of knowledge

PROFESSIONAL EXPERIENCE

(Continued)

- Team Lead for Windows Disaster Recovery program where I manage a team of 12 disaster recovery engineers ensuring that in the event of a disaster the states servers will be operational

VITA/Northrop Grumman

2008-2014

Working for Northrop Grumman's Virginia Information Technology Agency (VITA) Program, which is a 10 year, \$2B program, responsible for providing end-to-end IT Infrastructure to the Commonwealth of Virginia.

System Administrator

- Provide server support to multiple state agencies.
- Able to diagnose and resolve complex problems involving server infrastructure within multiple current and legacy domain environments.

CONTRACT

2005-2008

Working with various companies on a contract basis providing basic to advanced computer and network support.

Contract Network Administration

- Provide network support to multiple agencies in the form of system upgrades, architecture implementation and site surveys.
- Able to support multiple companies with time sensitive support.

PROFESSIONAL EXPERIENCE

(Continued)

NTC, INC., Harrisonburg, Virginia 2004-2005

A local telecommunications company providing quality telephone, cable and high speed networking services to off-campus housing communities in major cities from Maryland to Florida.

Computer Network Administrator

- Oversee company's information systems reporting to Company President, supporting multi-platform, multi-location infrastructure.
- Improved uptime and service capability by streamlining in place technologies to maximize system performance.

VALLEY PRECISION, INC., Waynesboro, Virginia 1995-2004

A local manufacturing company providing quality precision sheetmetal and machined parts to such companies as General Electric, DuPont and Biotage in Virginia.

Computer Systems Engineer

- Oversee company's information systems reporting to Company President, supporting single-platform, single-location infrastructure.
- Improved company operations by installing computers systems to automate accounts payable operations.
- Reduced errors and paper load by installing Peachtree Accounting and training office personnel on the use to integrate AP, AR, GL and Payroll.
- Improved company operations by installing Microsoft Small Business Server and adding Email, Internet and fax capability to the company infrastructure.
- Improved efficiency and reduced costs of manufacturing by evaluating and installing manufacturing control software used to improve the flow of jobs through the manufacturing process.

CRUTCHFIELD CORPORATION, Charlottesville, Virginia 1993-1995

A mail-order home audio and electronics company with two retail locations in central Virginia.

Computer Department Manager, Harrisonburg, Virginia Retail Outlet

- Train Salesman on the use, operation and sales of retail computers
- Established pricing levels for computer equipment
- Sales of computer systems and components to personal and business consumers
- Configure purchased equipment to customer specifications
- Worked in assistant managerial position

MOUNTAIN MICRO, INC., Charlottesville, Virginia 1993-1993

A local retail computer sales company.

Purchasing Manager

- Order computer products for three separate store fronts
- Research and evaluate new products
- Systems configuration
- Systems repair

TECHNOLOGY EXPRESS, INC., Nashville, Tennessee 1990-1991

A local retail computer sales company.

Corporate Sales

- Personal Computer Sales
- Technical Support
- Computer Technician
- Customer Training